

## Study Underway to Improve Service on Metrobus Routes S1, S2, and S4

The Washington Metropolitan Area Transit Authority (WMATA), in partnership with the District Department of Transportation (DDOT), has launched a study into ways of improving transit service along Metrobus routes S1, S2, and S4, collectively known as the 16th Street Line.

The current 16th Street Line service—which generally runs along 16th Street NW between Silver Spring and Downtown—has the third highest ridership of any line in the Metrobus system with about 16,000 passengers per weekday.

### What Is the Study About?

The purpose of this transit study is to examine ways in which service along the 16th Street Line can be improved. This includes:

- Asking riders and community partners what they think should be done.
- Conducting public meetings and a rider survey to encourage input.
- Investigating different types of services to address the needs and deficiencies of existing routes.
- Identifying new vehicle types, bus stop designs and locations, methods of service monitoring and traffic management, and other improvements.
- Developing a strategy and timetable to phase in the improvements.
- Determining sources of funding.

#### Facts about Metrobus Routes S1, S2, and S4:

- Average weekday ridership of 16,000
- Average monthly ridership of nearly 400,000
- Third-most popular Metrobus corridor
- Vital link between Silver Spring and Downtown for residents of Rock Creek Gardens, Shepherd Park, Brightwood, Brightwood Park, Crestwood, Mount Pleasant, Columbia Heights, Adams Morgan, and other communities along 16th Street NW.



The S1, S2, and S4 Metrobus routes provide a link between Silver Spring and Downtown for about 16,000 riders per weekday along historic 16th Street NW.

**Watch for the Rider Survey  
on the S1, S2, and S4 buses:  
Wednesday, June 18!**

### Study Specifics

The study will take place in two phases. The first phase of the study includes:

- Assessing existing transit service in the corridor.
- Interviewing bus drivers, supervisors, and trainers.
- Surveying riders.
- Determining how often buses along the corridor fail to adhere to schedules and routes.
- Studying the frequency of late and missed trips, detours, and bunching of buses.
- Evaluating current traffic operations.
- Documenting roadway conditions, curbside uses, and recurring detours and points of delay.
  - Reviewing bus stop conditions to improve stop amenities, accessibility, signage, and locations.

# 16th

## Metrobus 16th Street Line Study (continued)

A thorough examination of these and other factors will give planners a clear picture of the recommendations they need to make.

The second part of the study will recommend improvements and develop service and operations plans. The service and operations plans will:

- Build on work that has already been done.
- Coordinate with existing planning processes.
- Suggest routing, vehicle requirements, and the location of stops.
- Include long-term ridership forecasts.
- Detail benefits to passengers.
- Enhance driver training and supervision standards.
- Measure performance and get information to passengers.
- Examining ways of speeding up fare payment, passenger loading, and boarding and alighting by stop.

### How You Can Get Involved

The study is soliciting the input of riders, communities, and businesses, and will work with the public, stakeholders, and District planners to identify and evaluate transit service improvements for the 16th Street Line.

Two public meetings will take place in 2008, in which participants can help identify problems and take a hands-on role in crafting solutions to problems with the existing service.

The first of two public meetings will take place on:

Tuesday, July 15, from 6:30-8:30 pm, at St. Stephen and the Incarnation Episcopal Church, 16th & Newton Streets NW. An "open house" will be from 6:30-7:00 pm, during which participants can review project materials and speak individually with the study team, followed by a slide presentation at 7:00 pm. The facility is handicapped-accessible, but if you have any special needs, please call 703-682-5060 at least three days in advance of the meeting.

If you would like to be added to the project mailing list to receive updates about the project and meeting announcements, please visit the project website at [www.metrobus-16th-dc.com](http://www.metrobus-16th-dc.com), or call the project hotline at 703-682-5060.

### Existing 16th Street Transit Service:



Metrobus routes S1, S2, and S4 run along 16th Street between Silver Spring and Downtown. Route S1 is a shorter, weekday-only route that serves the central portion of the line. WMATA and DDOT are working together to find ways to improve service in this important transit corridor.

### Project Contact:

Website: [www.metrobus-16th-dc.com](http://www.metrobus-16th-dc.com)  
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